

Payment Terms and Conditions

Detailed description of goods and/or services

KTP Couriers is a business in the courier industry.

Delivery policy

Subject to availability and receipt of payment, requests will be processed within one day and delivery confirmed by way of an e-mail. Please see our General Terms and Conditions re associated costs etc.

Return and Refunds policy

The provision of goods and services by KTP Couriers is subject to availability. In cases of unavailability, KTP Couriers will refund the client in full within 30 days. Cancellation of orders by the client will attract a 10 % administration fee.

Please see our General Terms and Conditions re guarantees, warranties, damaged goods etc.

Customer privacy policy

KTP Couriers shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569

Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express credit cards or by bank transfer into the KTP Couriers bank account, the details of which will be provided on request

Credit card acquiring and security

Credit card transactions will be acquired for KTP Couriers via PayGate (Pty) Ltd who are the approved payment gateway for Standard Bank of South Africa. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

Customer details separate from card details

Customer details will be stored by KTP Couriers separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

Responsibility

KTP Couriers takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods

Country of domicile

This website is governed by the laws of South Africa and ABC chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature,

Variation

KTP Couriers may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company information

This website is hosted and maintained by AJ Cotton T/A Global Latitude based in South Africa

KTP Couriers contact details :

Support : admin@ktpcouriers.co.za

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